# Privacy policy G+N

Updated: 08-02-2021

G+N respects the privacy of its website visitors, in particular their rights regarding the automatic processing of personal data. We have therefore formulated and implemented a policy on complete transparency with our customers regarding the processing of personal data, its purpose(s) and the possibilities to exercise your legal rights in the best possible way.

This Privacy policy is drafted according to the rules of The General Data Protection Regulation (GDPR)

If you require any additional information about the protection of personal data, please visit the website of the European Commission on their 'protecting data Law': <a href="https://ec.europa.eu/info/law/law-topic/data-protection\_en">https://ec.europa.eu/info/law/law-topic/data-protection\_en</a>

Until you accept the use of cookies and other tracking devices, we will not place any nonanonymized analytical cookies and / or tracking cookies on your computer, mobile phone or tablet.

With the continued visit of this website you accept these terms of use and you accept the use of cookies and other tracking systems, unless we have provided for another method of accepting cookies on our website.

The current available version of this privacy policy is the only version that applies while visiting our website until a new version replaces the current version.

### Article 1 - Definitions

1. Website: www.gplusn.com

(hereinafter: 'Website' refers to www.gplusn.com)

2. Party responsible for processing personal data: G+N, established at Schoonderloostraat 38A, 3024 TV Rotterdam, The Netherlands, Chamber of Commerce number: 09109001

(hereinafter: 'we', 'us' and 'our' refers to G+N)

#### Article 2 - Access to the website

Access to and use of the website are strictly personal. You will refrain from using the data and information of this website for your own commercial, political or advertising purposes, as well as for any commercial offers, in particular unsolicited electronic offers.

#### Article 3 - Website content

All brands, images, texts, comments, illustrations (animated) images, video images, sounds and all the technical applications that can be used to operate this website and more generally all the components used on this website, are protected by the laws on intellectual property. Any reproduction, repetition, use or modification, by any means whatsoever, of all or just part of it, including technical applications, without the prior written permission of us, is strictly prohibited.

The fact that the controller may not take immediate action against any infringement, cannot be considered as a tacit consent, nor of a waiver of any right to prosecute the infringing party.

# Article 4 - Management of the website

For the purpose of proper management of the site, we may at any time:

- suspend, interrupt, reduce or decline the access to the website for a particular category of visitors
- delete all information that may disrupt the functioning of the website or conflicts with national or international laws or is contrary to internet etiquette
- make the website temporarily unavailable in order to perform updates

# Article 5 - Responsibilities

- We are not liable for any failure, disturbances, difficulties or interruptions in the functioning of the website, causing the (temporary) inaccessibility of the website or of any of its functionalities. You, yourself, are responsible for the way you seek connection to our website. You need to take all appropriate steps to protect your equipment and data against hazards such as virus attacks on the Internet. Furthermore, you are responsible for which websites you visit and what information you seek.
- 2. We are not liable for any legal proceedings taken against you:
  - because of the use of the website or services accessible via the Internet
  - for violating the terms of this privacy policy
- 3. We are not liable for any damages that incur to you or third parties or your equipment, as a result of your connection to or use of the website and you will refrain from any subsequent (legal) action against the controller.
- 4. If the controller is involved in a dispute because of your (ab)use of this website, he is entitled to (re)claim all subsequent damages from you.

# Article 6 - Collection of data

- 1. Your personal data will be collected by us and (an) external processor(s).
- 2. Personal data means any information relating to an identified or identifiable natural person ('data subject').
- 3. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
- 4. We receive, collect and store any information you enter on our website or provide us in any other way. In addition, we collect the Internet protocol (IP) address used to connect your computer to the Internet; login; e-mail address; password; computer and connection information and purchase history. We may use software tools to measure and collect session information, including page response times, length of visits to certain pages, page interaction information, and methods used to browse away from the page. We also collect personally identifiable information (including name, email, password, communications); payment details (including credit card information), comments, feedback, product reviews, recommendations, and personal profile.

# Article 6.1 - use of collecting such data

- 1. The personal data that are collected on the website are used mainly by us in order to maintain a (commercial) relationship with you and if applicable in order to process your orders. They are recorded in an (electronic) register.
- 2. When you conduct a transaction on our website, as part of the process, we collect personal information you give us such as your name, address and email address. Your personal information will be used for the specific reasons stated above only.

We collect such Non-personal and Personal Information for the following purposes:

- To provide and operate the Services;
- To provide our Users with ongoing customer assistance and technical support;
- To be able to contact our Visitors and Users with general or personalized service-related notices and promotional messages;
- To create aggregated statistical data and other aggregated and/or inferred Non-personal Information, which we or our business partners may use to provide and improve our respective services;
- To comply with any applicable laws and regulations.

# Article 7 - Collected data and its use, storage, sharing and disclosure

Our company is hosted on the Wix.com platform. Wix.com provides us with the online platform that allows us to sell our products and services to you. Your data may be stored through Wix.com's data storage, databases and the general Wix.com applications. They store your data on secure servers behind a firewall.

### Payment:

- If you choose a direct payment gateway to complete your purchase, then Wix stores your credit card data. It is encrypted through the Payment Card Industry Data Security Standard (PCI-DSS). Your purchase transaction data is stored only as long as is necessary to complete your purchase transaction. After that is complete, your purchase transaction information is deleted.
- 2. All direct payment gateways adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover.
- 3. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.
- 4. For more insight, you may also want to read Wix's Terms of Service <u>http://www.wix.com/about/terms-of-use</u> or Privacy Statement http://www.wix.com/about/privacy
- 5. All direct payment gateways offered by Wix.com and used by our company adhere to the standards set by PCI-DSS as managed by the PCI Security Standards Council, which is a joint effort of brands like Visa, MasterCard, American Express and Discover. PCI-DSS requirements help ensure the secure handling of credit card information by our store and its service providers.

# Article 7.1 - Third party services

- 1. Wix has partnered with a number of selected service providers, whose services and solutions complement, facilitate and enhance our own. These include hosting and server co-location services, communications and content delivery networks (CDNs), data and cyber security services, billing and payment processing services, domain name registrars, fraud detection and prevention services, web analytics, e-mail distribution and monitoring services, session recording and remote access services, performance measurement and data optimization services, content providers, and our legal and financial advisors (collectively, "Third Party Service(s)").
- 2. Such Third Party Services may receive or otherwise have access to our Visitors' and Users' Personal Information and/or Users-of-Users' Personal Information, in its entirety or in part – depending on each of their particular roles and purposes in facilitating and enhancing our Services, and may only use it for such purposes.
- 3. Note that while our Services may contain links to other websites or services, we are not responsible for such websites' or services' privacy practices, and encourage you to be aware when you leave our Services and read the privacy statements of each and every website and service you visit. This Privacy Policy does not apply to such linked third-party websites and services.
- 4. Wix is accountable for personal data that it receives under the Privacy Shield and subsequently transfers to a third party as described in the Privacy Shield Principles. In particular, Wix remains responsible and liable under the Privacy Shield Principles if third-party agents that it engages to process the personal data on its behalf do so in a manner inconsistent with the Principles, unless Wix proves that it is not responsible for the event giving rise to the damage.

# Article 7.2 – Security

- 1. Wix has implemented security measures designed to protect the Personal Information you share with us, including physical, electronic and procedural measures. Among other things, we offer HTTPS secure access to most areas on our Services; the transmission of sensitive payment information (such as a credit card number) through our designated purchase forms is protected by an industry standard SSL/TLS encrypted connection; and we regularly maintain a PCI DSS (Payment Card Industry Data Security Standards) certification. We also regularly monitor our systems for possible vulnerabilities and attacks, and regularly seek new ways and Third Party Services for further enhancing the security of our Services and protection of our Visitors' and Users' privacy.
- 2. However regardless of the measures and efforts taken by Wix, we cannot and do not guarantee the absolute protection and security of your Personal Information, your Users-of-Users' Information or any other User Content you upload, publish or otherwise share with Wix or anyone else.
- 3. We therefore encourage you to set strong passwords for your User Account and User Website, and avoid providing us with any sensitive information which you believe its disclosure could cause you substantial or irreparable harm. Furthermore, because certain areas on our Services are less secure than others (for example, if you set your Support forum ticket to be "Public" instead of "Private", or if you browse to a non-SSL page), and since e-mail and instant messaging are not recognized as secure forms of communications, we request and encourage you not to share any Personal Information on any of these areas or via any of these methods.

# Article 8 - Cookies

- 1. A cookie is a small text file placed on the hard drive of your electronic device upon visiting our website. A cookie contains data so you can be recognized as a visitor when you are visiting our website. It enables us to adjust to your needs and it facilitates you to log in on our website. When you visit our website, we inform you about the use of cookies. By continuing to use our website you accept its use, unless we ask permission by other means. Your consent is valid for a period of thirteen months. Information on deleting or controlling cookies is also available at https://www.allaboutcookies.org/ (note that this website is not provided by us, and we therefore cannot ensure its accuracy, completeness or availability). Please note that deleting our cookies or disabling future cookies or tracking technologies may prevent you from accessing certain areas or features of our Services, or may otherwise adversely affect your user experience.
- 2. We use the following types of cookies on our website:

Functional cookies: like session and login cookies to collect session and login information. Anonymized Analytic cookies: to obtain information regarding the visits to our website, like numbers of visitors, popular pages and topics. In this way we can adjust our communication and information to the needs of our visitors. All information these cookies collect is aggregated, hence anonymous, therefore, we cannot see who visits our sites or from which personal device the visit has taken place.

- 3. When you visit our website, cookies from the controller and / or third parties may be installed on your equipment.
- 4. For more information about using, managing and deleting cookies for each electronic device or browser, we invite you to consult the following links:
- <u>Cookie settings in Firefox</u>
- <u>Cookie settings in Internet Explorer</u>
- <u>Cookie settings in Google Chrome</u>
- <u>Cookie settings in Safari (OS X)</u>
- <u>Cookie settings in Safari (iOS)</u>
- <u>Cookie settings in Android</u>

To opt out of being tracked by Google Analytics across all websites, visit this link: <u>http://tools.google.com/dlpage/gaoptout</u>.

### Article 9 - Your rights regarding information

- 1. Pursuant to Article 13 paragraph 2 sub b GDPR each data subject has the right to information on and access to, and rectification, erasure and restriction of processing of his personal data, as well as the right to object to the processing and the right to data portability.
- 2. You can exercise these rights by contacting us at info@gplusn.com
- 3. Each request must be accompanied by a copy of a valid ID, on which you put your signature and state the address where we can contact you.
- 4. Within one month of the submitted request, you will receive an answer from us.

5. Depending on the complexity and the number of the requests this period may be extended to two months.

# Article 10 - Legal obligations

- 1. In case of infringement of any law or regulation, of which a visitor is suspected and for which the authorities require the personal data collected by the collector, they will be provided to them after an explicit and reasoned request of those authorities, after which these personal data do not fall anymore under the protection of the provisions of this Privacy policy.
- 2. If any information is necessary in order to obtain access to certain features of the website, the controller will indicate the mandatory nature of this information when requesting these data.

### Article 11 - Communication with site visitors

We may contact you to notify you regarding your order, to troubleshoot problems with your order, to resolve a dispute, to collect fees or money owed, to poll your opinions through surveys or questionnaires, to send updates about our company, or as otherwise necessary to contact you to enforce our User Agreement, applicable national laws, and any agreement we may have with you. For these purposes we may contact you via email, telephone, text messages, and postal mail.

# Article 12 - Age of consent

- 1. By using this site, you represent that you are at least the age of majority in your state or province of residence, or that you are the age of majority in your state or province of residence and you have given us your consent to allow any of your minor dependents to use this site.
- 2. Our Website is not intended for children under 13 years of age. We do not knowingly collect personal information from children under 13. If you are under 13, please do not provide any information on this website.

### Article 13 - Imagery and products offered

You cannot derive any rights from the imagery that accompanies any offered product on our website.

### Article 14 - Changes to this privacy policy

We reserve the right to modify this privacy policy at any time, so please review it frequently. Changes and clarifications will take effect immediately upon their posting on the website. If we make material changes to this policy, we will notify you here that it has been updated, so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we use and/or disclose it.

### Article 15 - Applicable law

These conditions are governed by Dutch law, according to the GDPR. The court in the district where we have our place of business has the sole jurisdiction if any dispute regarding these conditions may arise, save when a legal exception applies.

### Article 16 - Contact

For questions, product information or information about the website itself, any personal information we have about you, or our use of cookies please contact us via info@gplusn.com